# Donor Privacy Policy

Wholehearted Home, Inc. is committed to respecting the privacy of our donors. Wholehearted Home, Inc. provides this Donor Privacy Policy to make you aware of our privacy policy, to inform you of the way your information is used, and to ensure you that your information will not be shared with any third party. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so. By using our site, you consent to our web site privacy policy.

#### Information Collected

Here are the types of donor information that we collect and maintain:

- Contact information: name, address, phone number and email address
- Payment information: credit card number and expiration date, and billing information
- Shipping information: name and address
- Your request to receive periodic updates: e.g., to individuals who request it, we will send newsletters and updates.

#### How Information is Used

Wholehearted Home, Inc. uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on ministry happenings. Credit card numbers are used only for donation or payment processing and are not retained for other purposes.

# No Sharing of Personal Information

Wholehearted Home, Inc. will not sell, rent, or lease your personal information to other organizations. We will not send you mailings on behalf of other organizations. We assure you that the identity of all our donors will be kept confidential. We will only share your personal information if you give us specific permission to do so. Use of donor information will be limited to the internal purposes of Wholehearted Home, Inc. and only to further the ministry activities and purposes of Wholehearted Home, Inc.

# Removing Your Name From Our Mailing List

It is our desire to not send unwanted mail to our donors. Please contact us if you wish to be removed from our mailing list.

# Changes to the Privacy Policy

We reserve the right to change this privacy policy from time to time. If we decide to change our privacy policy, we will post those changes on this page.

# Contacting Us

If you have comments or questions about our donor privacy policy, please send us an email at info@wholeheartedhome.org